

COMPLAINTS CONCERNING STAFF OR PROGRAMS

Constructive criticism can be helpful to the district. At the same time, the board has confidence in its staff and programs and shall act to protect them from unwarranted criticism or disruptive interference. Complaints received by the board or a board member shall be referred to the superintendent for investigation.

It is the policy of the Issaquah School District to respond to the needs and concerns of the community. Open communication between the district and community and clear procedures for processing community concerns are essential to ensure that

- A. parent concerns are handled expeditiously;
- B. the community is informed of the procedures for appealing a district decision;
- C. employees have the opportunity to remedy complaints;
- D. employees are fairly heard before any administrative remedy/action is initiated;
- E. the administration and Board of Directors are informed of concerns parents feel are serious and of action taken; and
- F. the channel for resolving parent complaints is consistently applied.

Legal References: RCW 28A.405.300

Adverse change in contract status of
certificated employee — Determination
of probable cause — Notice —
Opportunity for hearing

Chapter 42.30 RCW

Open Public Meetings Act

Adoption Date: 09.13.97
Issaquah School District
Formerly: 4312
Revised: 02.13.12